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# Natural Language Processing Applied to Credit Risk Management




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DEVELOPPONS ENSEMBLE  
L'ESPRIT D'EQUIPE  SOCIETE GENERALE

# NLP Overview

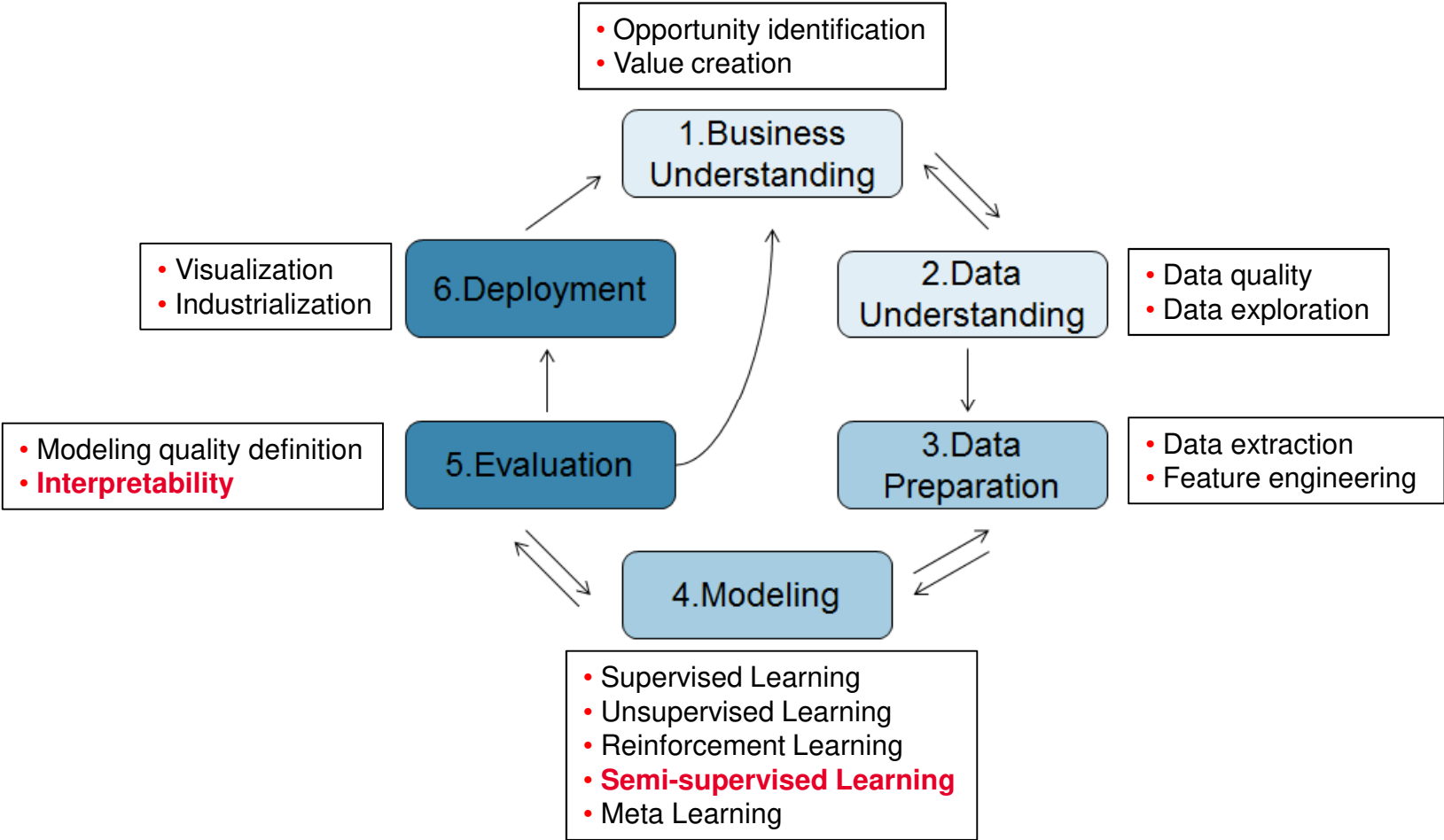
## Different Sources and Challenges

	<p>External Documents</p>	<ul style="list-style-type: none"> <li>• Pertinent synthesis for front office, credit analysts, economists, conformity warnings, ...</li> </ul>
	<p>Internal Documents</p>	<ul style="list-style-type: none"> <li>• Fraude detection</li> <li>• GDPR enforcement</li> <li>• Monitoring</li> </ul>
	<p>Translation</p>	<ul style="list-style-type: none"> <li>• 76 countries, many subsidiaries</li> <li>• Understanding credit granting in subsidiaries</li> <li>• Subsidiaries monitoring</li> <li>• Security concerns: public API cannot be used</li> </ul>

➔ Many key questions shared by all entities

<p>Raw data analysis</p> <ul style="list-style-type: none"> <li>• Access</li> <li>• Preprocessing</li> <li>• Volume</li> <li>• <b>Labelling</b></li> </ul>	<p>Methodology</p> <ul style="list-style-type: none"> <li>• Scope of the study</li> <li>• Validation</li> </ul>	<p>Learning</p> <ul style="list-style-type: none"> <li>• Similar algorithms but specificities to integrate for each application</li> </ul>	<p>Business feedbacks</p> <ul style="list-style-type: none"> <li>• How to iterate smoothly ?</li> <li>• How to assess performance ?</li> </ul>
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# Data Modeling Workflow & Challenges

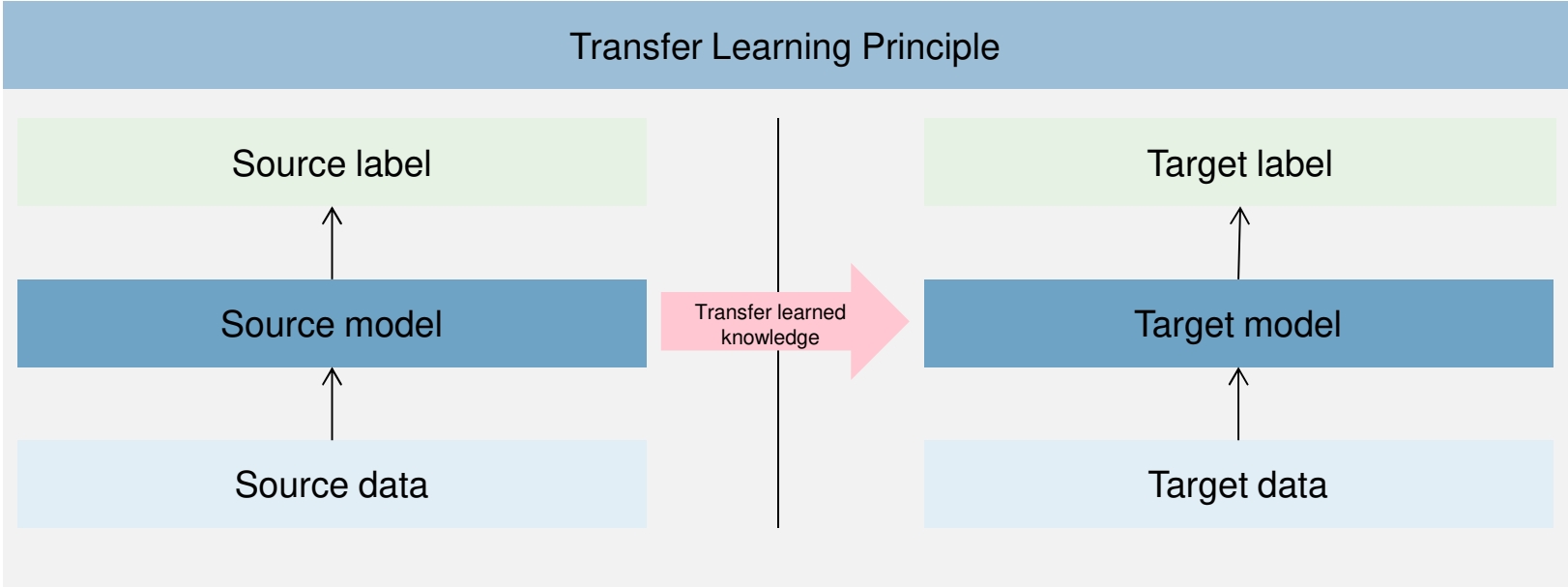


# Transfer Learning

**Definition**

In a supervised model, Transfer Learning is the fact of using parameters trained on a dataset A for a task X (source model) on a dataset B for a task Y (target model).

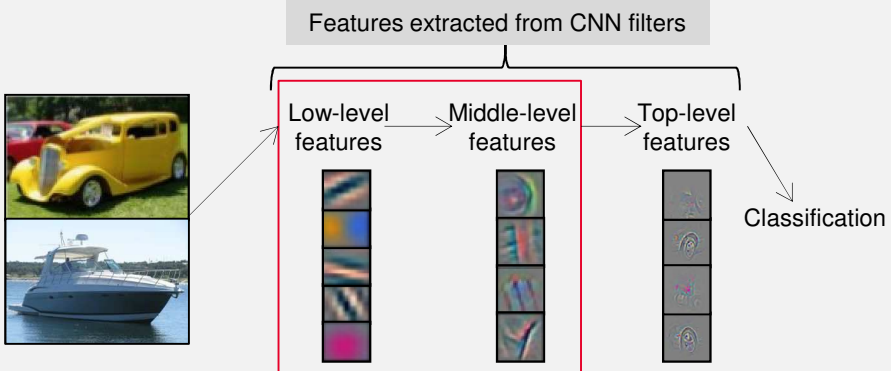
- Main difficulties**
- Distribution shift
  - Different tasks



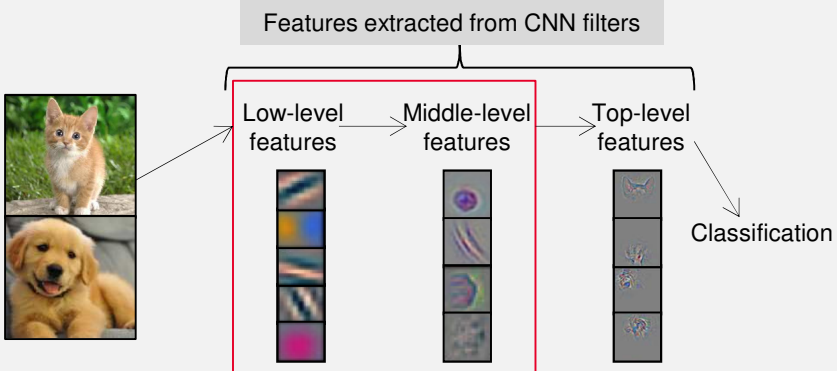
# Transfer Learning

## Computer Vision

### Task 1: Classify cars against boats



### Task 2: Classify cats against dogs



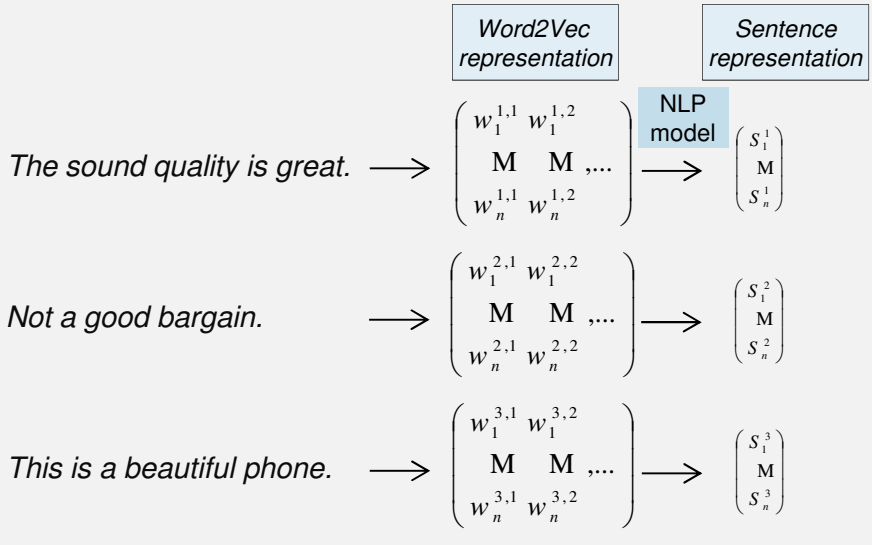
Important distribution shift at an image level but similar low and middle levels features:  
• Parameters of the first layers are easily transferable

*Visualizing and Understanding Convolutional Networks* by M.D. Zeiler and R. Fergus

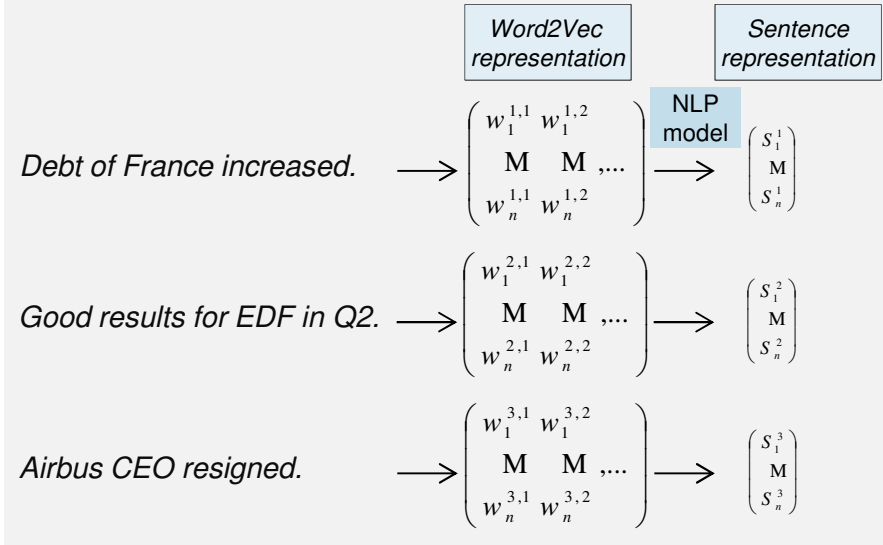
# Transfer Learning

## NLP

### Task 1: Sentiment Analysis on Amazon reviews



### Task 2: Sentiment Analysis on credit news



Important distribution shift

Idea of solution

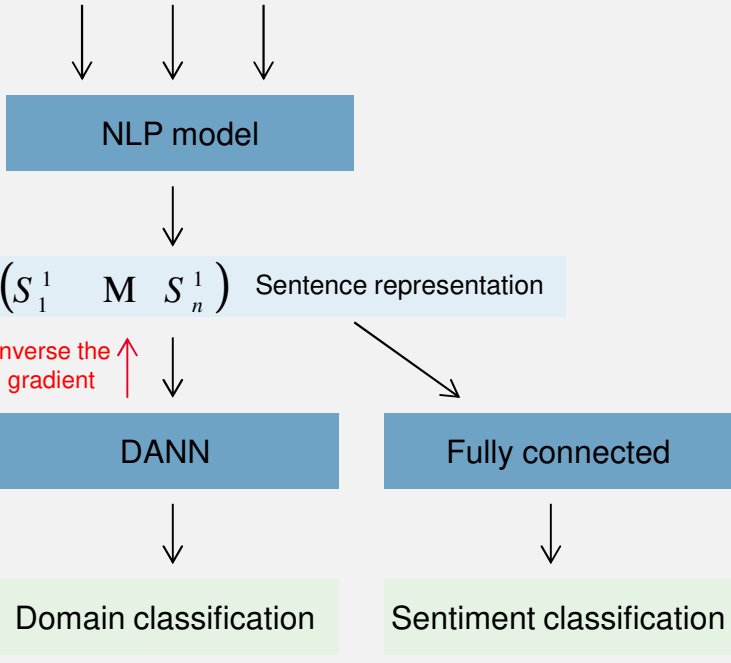
- Domain Adversarial Network

# Transfer Learning

## Idea

Try to find a joint representation of the source data and the target data

$$\begin{pmatrix} w_1^{1,1} & w_1^{1,2} & & \\ & \mathbf{M} & \mathbf{M} & \dots \\ & & & \\ w_n^{1,1} & w_n^{1,2} & & \end{pmatrix} \text{ Words representation}$$



- Input data is:
  - labelled data from source dataset
  - unlabelled data from target dataset
- The DAN tries to classify the domain
- The inverse gradient updates the sentence representation to make it more difficult to determine the domain

### Results in Computer Vision

Source	MNIST	SVN NUMBERS	SVHN	SVN SIGNS
Target				
	MNIST-M	SVHN	MNIST	GTSRB
Source only	0.5225	0.8674	0.5490	0.7900
DANN	<b>0.7666</b>	<b>0.9109</b>	<b>0.7385</b>	<b>0.8865</b>

### Results in NLP

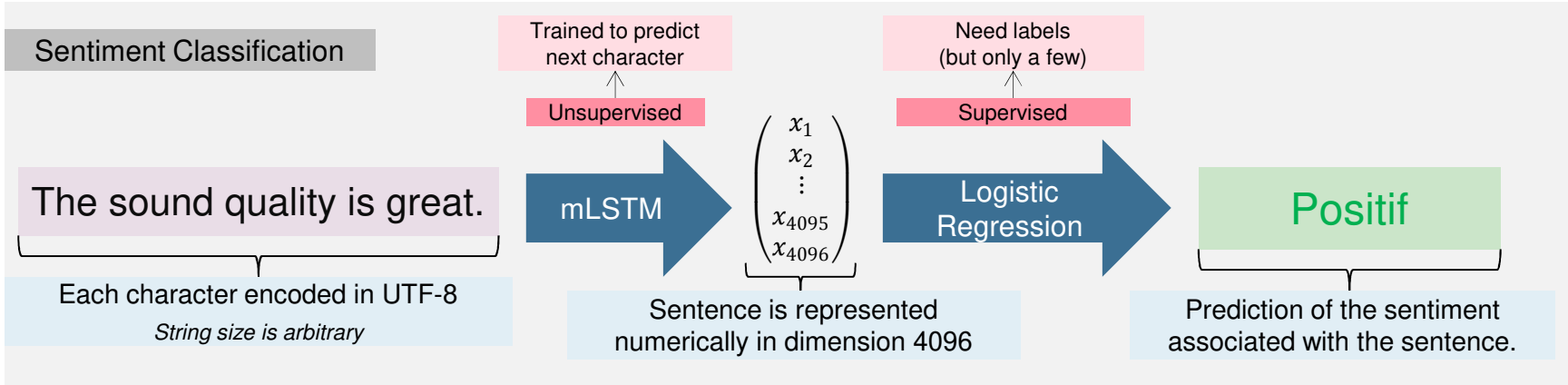
Source	Target	DANN	NN
DVD	Electronics	<b>0,754</b>	0,732
Electronics	DVD	<b>0,738</b>	0,733
Electronics	Kitchen	<b>0,854</b>	0,854
Kitchen	Electronics	<b>0,843</b>	0,841

*Domain-Adversarial Training of Neural Networks by Y. Ganin & al.*

# A semi-supervised method for Sentiment Analysis

## Principle

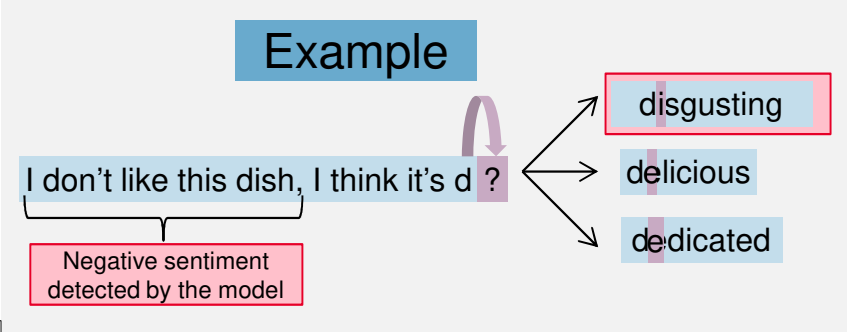
1. Apply a first model (trained without supervision) to represent the sentence as a vector.
2. Use those vectors as input data of a logistic regression.



## Interpretation

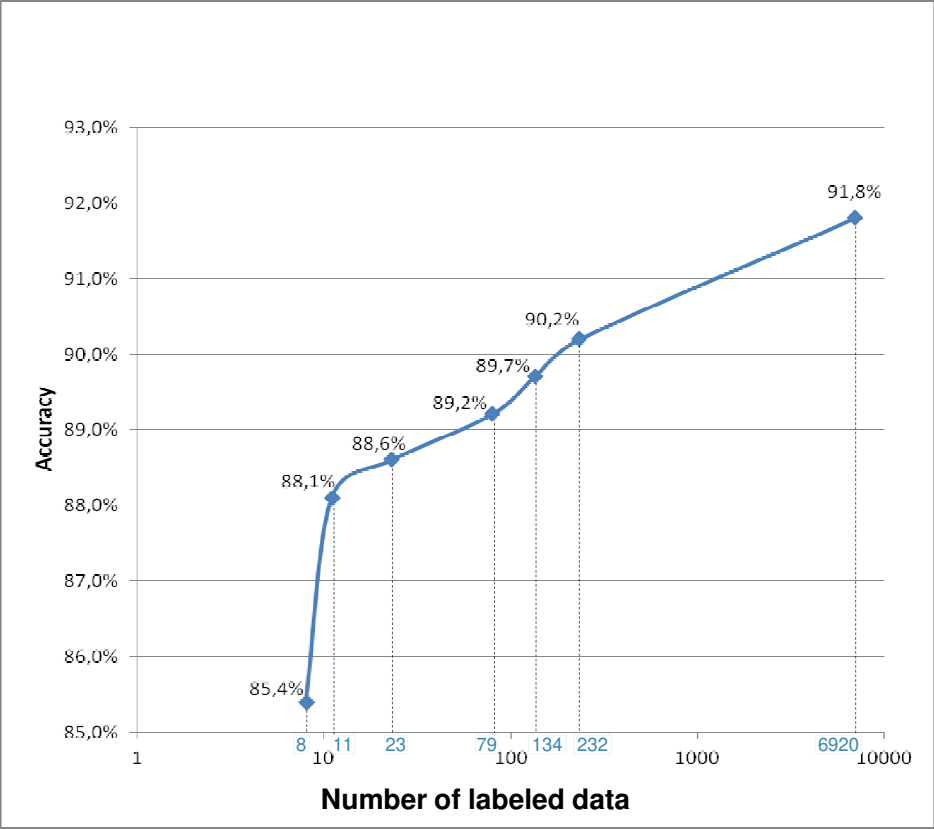
- Knowledge of the sentence sentiment helps for next character prediction.
- Model tries to catch sentiment representation

*Learning to Generate Reviews and Discovering Sentiment, A. Radford & al.*



# Results from the article

With few labeled data, performance are already good



State-of-the-Art sur le Stanford Sentiment Treebank dataset

Comparison with other models

Modèle	Accuracy
RNTN	85,4%
CNN	88,1%
DMN	88,6%
Paragram SL-999 LSTM	89,2%
NSE	89,7%
CT-LSTM together	90,2%

All trained on 6920 labeled data

## Explanability

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- Complex neural models come at the cost of interpretability
- Applications often need interpretable justifications : **rationales**.
- Approach evaluated on Multi-aspect sentiment analysis

this beer **pours ridiculously clear with tons of carbonation** that forms a rather impressive rocky head that settles slowly into a fairly dense layer of foam. **this is a real good lookin' beer**, unfortunately it gets worse from here ... first, **the aroma is kind of bubblegum-like and grainy.** next, the taste is sweet and grainy with an unpleasant bitterness in the finish. ... overall, the fat weasel is good for a fairly cheap buzz, but only if you like your beer grainy and bitter.

### *Ratings*

*Look: 5 stars*

*Aroma: 2 stars*

Beer review with rationales

*Rationalizing Neural Prediction* by T. Lei & al.

## Rationals

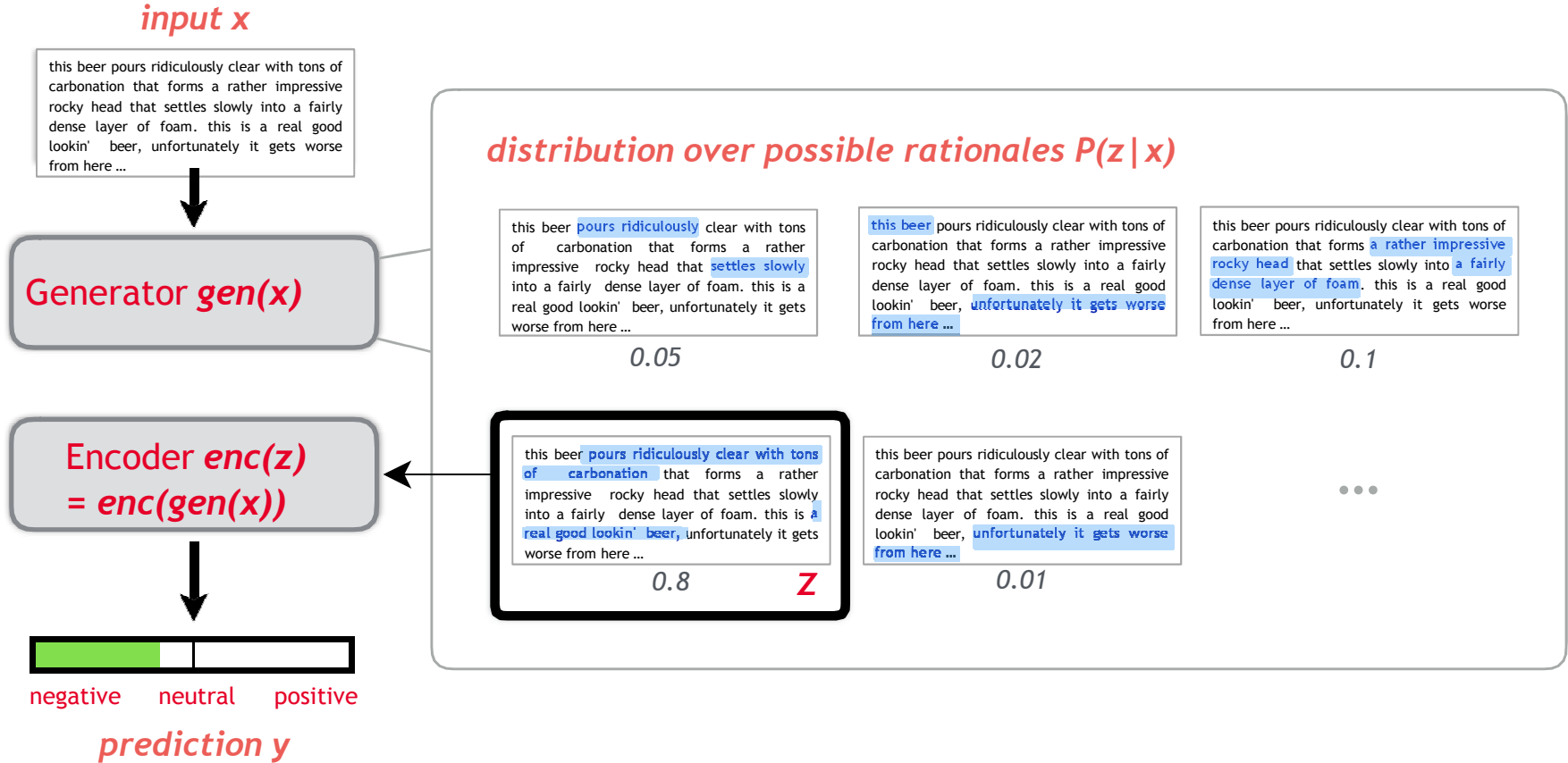
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Goal: make powerful models more interpretable by learning **rationales** behind the prediction

**Rationals** are simply subsets of the words from the input text that satisfy two key properties:

1. Selected words represent **short and coherent** pieces of text (phrases);
2. Selected words must alone suffice for prediction as a **substitute** of the original text.

# Model Architecture



two modular components optimized jointly

## Training Objective

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- From an input  $\mathbf{X}$  of length  $l$ , it generates  $l$  binary variables  $\mathbf{z}$ . The generator estimate  $P(\mathbf{Z}|\mathbf{X})$ .
- The authors first define a cost function as follows:

$$\text{cost}(\mathbf{x}, \mathbf{z}, \mathbf{y}) = \|\mathbf{y} - f_{\theta_e}(\mathbf{x}, \mathbf{z})\|^2 + \lambda_1 \|\mathbf{z}\| + \lambda_2 \sum_t |z_t - z_{t-1}|$$
$$P(\mathbf{Z} = \mathbf{z} | \mathbf{X} = \mathbf{x}) = g_{\theta_g}(\mathbf{x})$$

The cost function depends therefore on the value of  $\mathbf{z}$  in three ways:

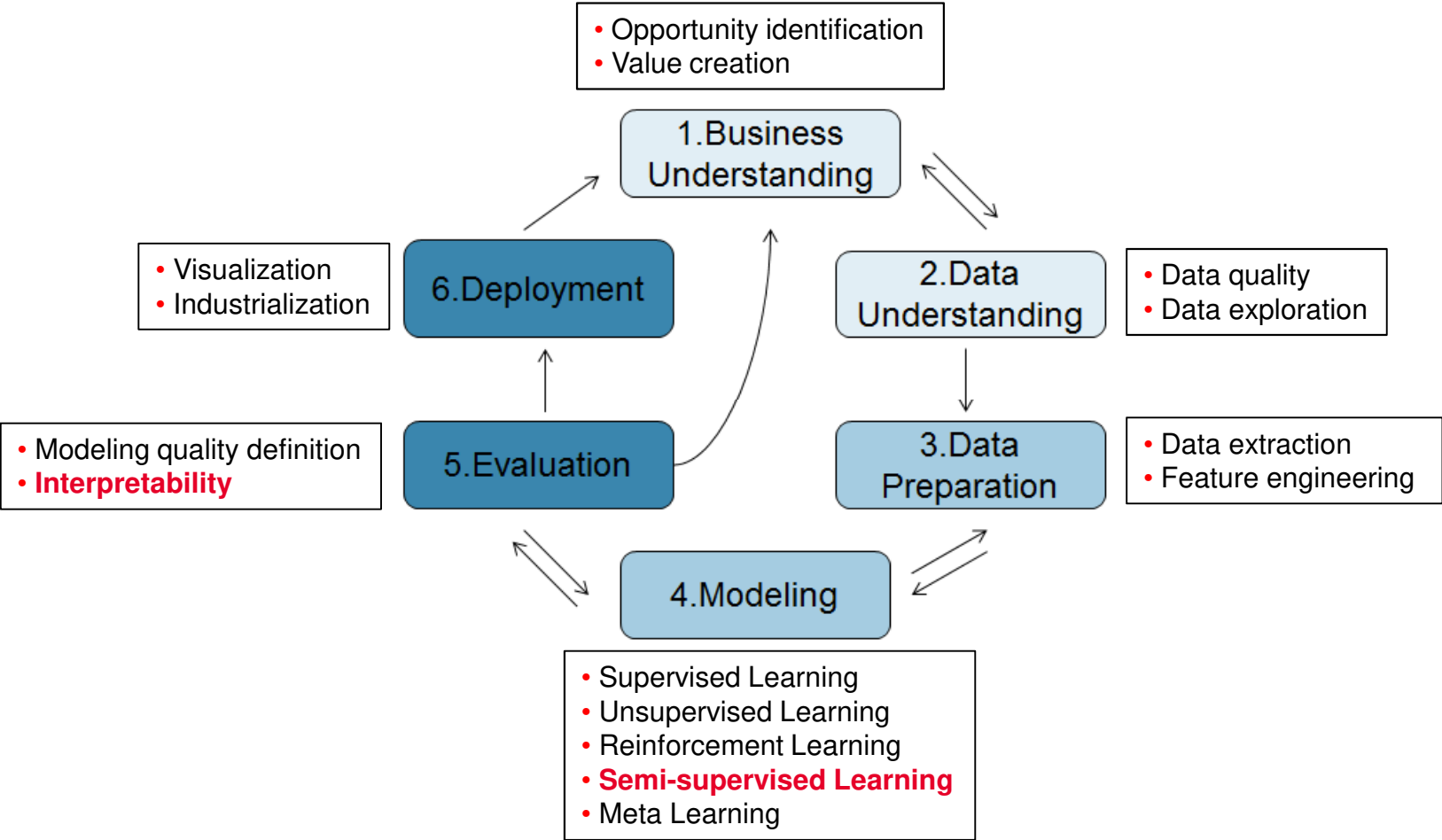
- The first term  $\|\mathbf{y} - f(\mathbf{x}, \mathbf{z})\|^2$  is the reconstruction error.  
The target is  $\mathbf{y}$  while the encoder predicts  $f(\mathbf{x}, \mathbf{z}) \rightarrow$  **Sufficiency**
- The term  $\|\mathbf{z}\|$  ensures that the selection (the number of  $\mathbf{z}$  set to one) is as small as possible  $\rightarrow$  **Sparsity**
- The last term  $\sum_t |z_t - z_{t-1}|$  favors contiguous selection (phrases).  $\rightarrow$  **Coherency**

The loss function to be optimized for each training example is :

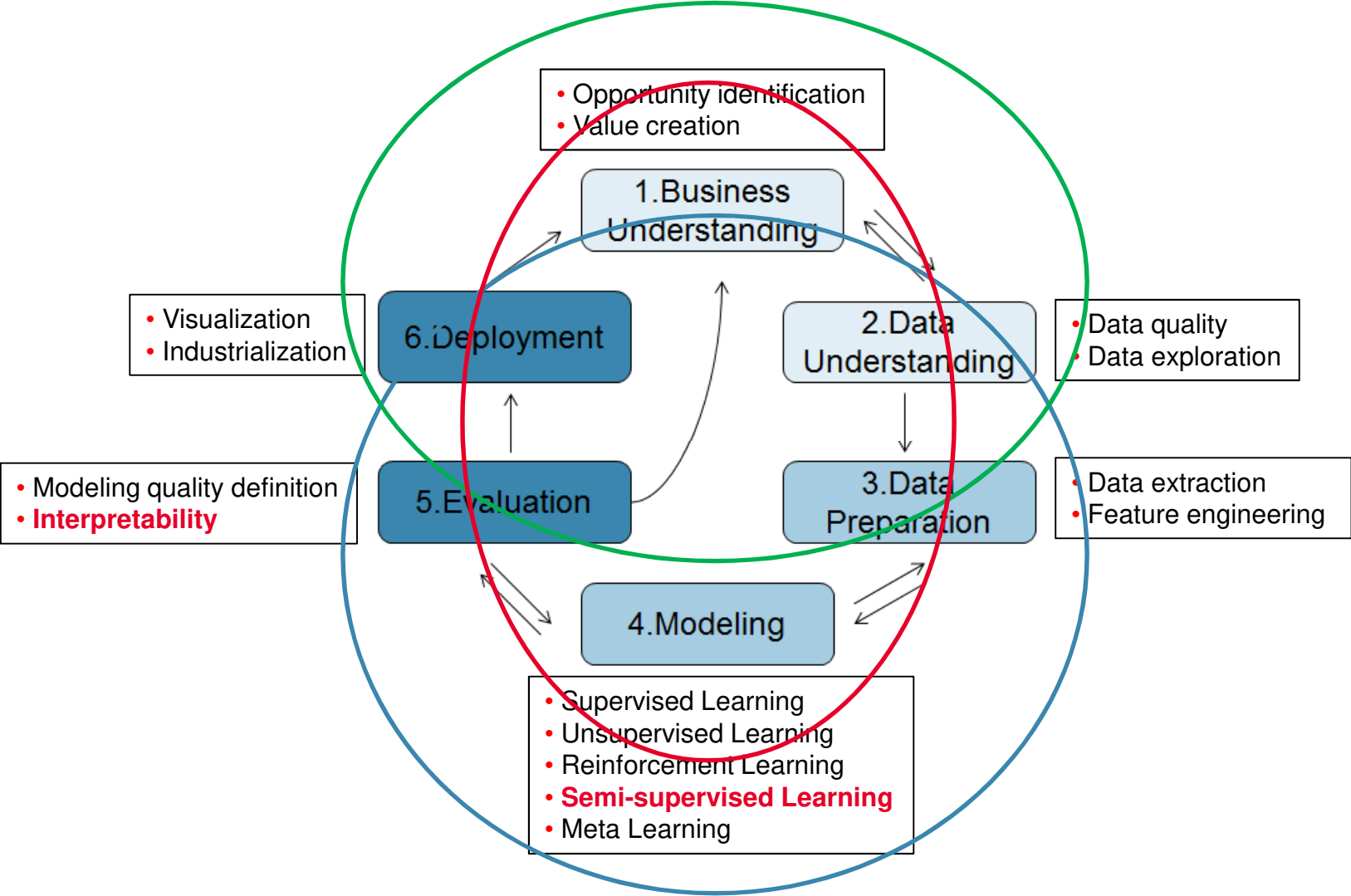
$$\begin{aligned} \mathcal{L}(\theta_g, \theta_e, \mathbf{x}, \mathbf{y}) &= E_{\mathbf{z} \sim P(\mathbf{Z}|\mathbf{X})} \text{cost}(\mathbf{x}, \mathbf{y}, \mathbf{z}) \\ &= \sum_{\mathbf{z}} P(\mathbf{Z} = \mathbf{z} | \mathbf{X} = \mathbf{x}) \text{cost}(\mathbf{x}, \mathbf{y}, \mathbf{z}) \\ &= \sum_{\mathbf{z}} g_{\theta_g}(\mathbf{x}) \text{cost}(\mathbf{x}, \mathbf{y}, \mathbf{z}) \end{aligned}$$

$\rightarrow$  Computing optimization performed because summation over  $\mathbf{z}$  is exponential

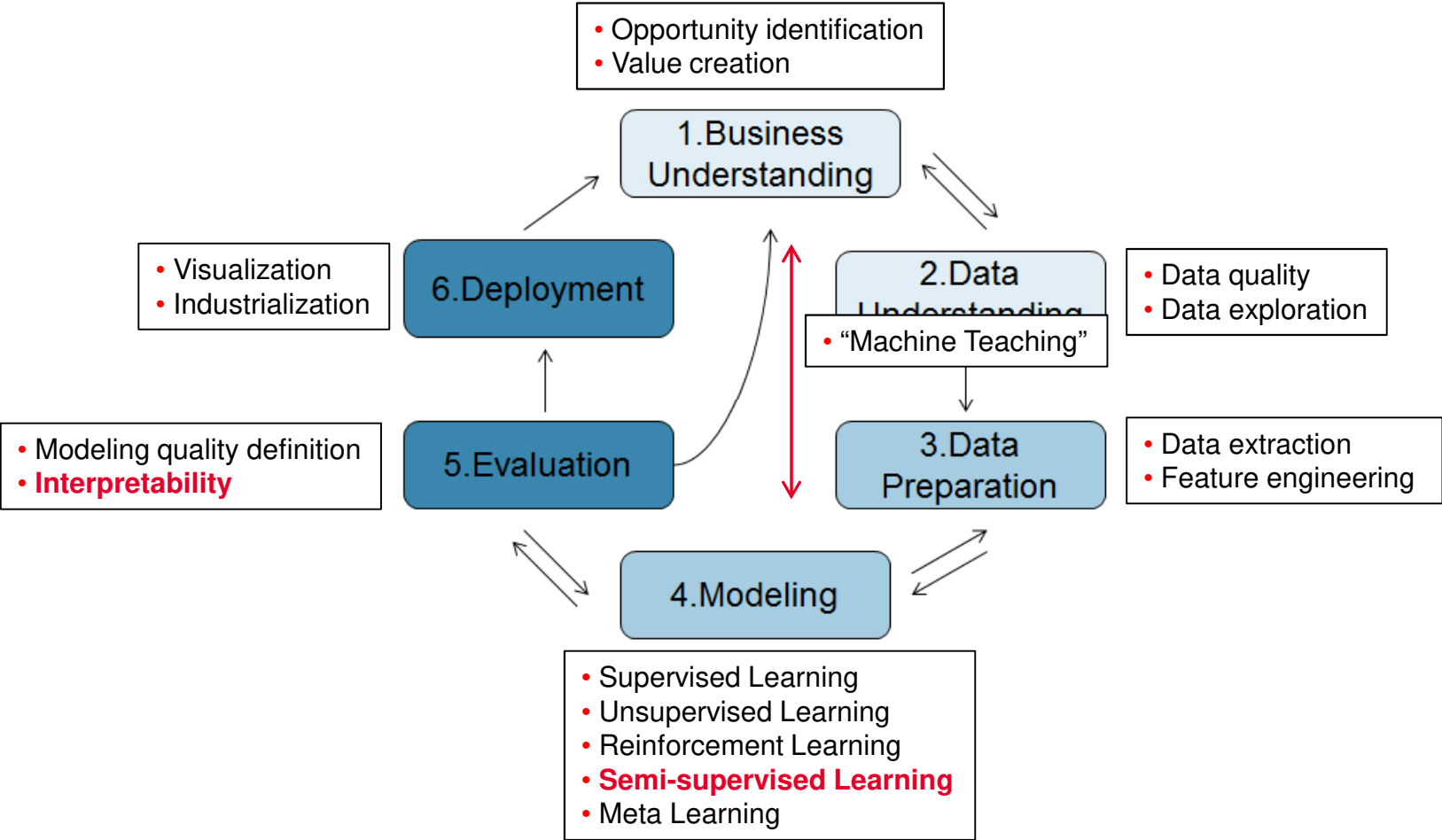
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## Q&A

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